



SNAP BENEFITS STOLEN? YOU MAY BE ABLE TO GET THEM REPLACED.

If your Supplemental Nutrition Assistance Program (**SNAP**) benefits were stolen from your Electronic Benefits Transfer (**EBT**) account through card skimming, card cloning, phishing or other fraudulent means, take the following actions:

1. Change your PIN

by calling EBT Customer Service at **1-888-328-2666**. Check your EBT account regularly for unauthorized charges. If you see any, change your PIN right away to stop the thief from making new purchases.



2. Start a replacement claim

To request replacement of stolen SNAP benefits, visit <https://dss-replacementbenefits.ct.gov/>



3. Report the fraud to local police

Check your EBT account regularly for unauthorized charges. If you see any, change your PIN right away to stop the thief from making new purchases.



To find out if you are eligible for SNAP benefits replacement, visit www.portal.ct.gov/snap or scan the QR code.

