

ORDERS OF PROTECTION NOTIFICATION

If you are given a criminal protective order, a civil protection order, or a restraining order, OVS will automatically mail you a letter when the criminal protective order ends and 5 weeks before the civil protection order or the restraining order ends. You do not need to register for this notification. It is important that you tell the clerk's office at your local courthouse if you have a change of address so you can receive this notification.

You may also register with CT SAVIN to be notified when a court order of protection is issued, changed, or ends. See the CT SAVIN section in this brochure for more information.

OVS victim services advocates are available to answer questions about orders of protection and may refer you to other agencies that can help. Call 1-800-822-8428 to speak with a victim services advocate Monday-Friday 8:00 a.m. to 4:30 p.m.

INMATE STATUS NOTIFICATION

OVS offers confidential notification on changes in the status of inmates at a Department of Correction prison.

Who may register for notification?

- Crime victims;
- Parent(s)/guardian(s) of crime victims;
- Family member(s) of homicide victims;
- Legal representative of crime victims;
- Inmate's family members; or
- State's attorney.

Notifications of inmate status changes include:

- Sentence modifications;
- Sentence reviews;
- Halfway house releases;
- Re-entry furloughs (*released from prison under the supervision of the Department of Correction before being discharged*);
- Discharges;
- Parole hearings and releases;
- Pardons hearings;
- Transitional supervision releases; and
- Requests for changes in the Sex Offender Registry, including not having to register and limiting or removing any limits on the information available to the public.

OVS cannot give notification about other furloughs (*approved leave granted for a short time, such as to go to a funeral*), persons accused of a crime, and committed persons who are found not guilty by reason of lack of capacity because of mental disease or defect. OVS can give you a referral to the state agencies that may give this information.

Once registered with OVS, you will be informed of inmate requests made to the court or made to the Board of Pardons and Paroles (Board). Before the court or the Board grants or denies the request, the court or the Board will consider any information given by the crime victim or the guardian of the crime victim.

How do I register for notification?

Call OVS at 1-800-822-8428 and ask for a Confidential Request for Notification of Status of Inmate (JD-VS-5) form or visit www.jud.ct.gov/crimevictim/.

The completed Confidential Request for Notification of Status of Inmate form can be mailed to OVS, 225 Spring Street, 4th Floor, Wethersfield, CT 06109, faxed to 860-263-2777, or emailed to OVS@jud.ct.gov.

The Judicial Branch of the State of Connecticut complies with the Americans with Disabilities Act (ADA). If you need a reasonable accommodation, in accordance with the ADA, contact a Judicial Branch employee or an ADA contact person listed at www.jud.ct.gov/ada/.

The Department of Correction (DOC) offers free, confidential notification on the custody status of an offender before and after sentencing. For more information, please call the DOC Victim Services Unit at 1-888-869-7057.



Office of Victim Services 1-800-822-8428
www.jud.ct.gov/crimevictim JDP-VS-11 Rev 4/21

Office of Victim Services
Helpline: 1-800-822-8428
Victim Services: 860-263-2760
CT SAVIN: 1-877-846-3428

VICTIM NOTIFICATION PROGRAMS



OFFICE OF VICTIM SERVICES
Focusing on a brighter future

CONNECTICUT STATEWIDE AUTOMATED VICTIM INFORMATION AND NOTIFICATION (CT SAVIN)

CT SAVIN provides confidential notification in English, Polish, Portuguese, and Spanish on criminal court cases for an offender, changes to an offender's custody status with the Department of Correction, and when a court order of protection is issued, changed, or ends.

Who may register for notification?

Crime victims, applicants for orders of protection, and the public may register to receive notification.

Notification of criminal court cases include:

- Upcoming court hearings;
- Change in bail;
- Case transfer to Juvenile Matters Court;
- Defendant failed to appear at a court hearing;
- Plea hearing;
- When the court orders, changes, or ends a family or non-family violence protective order, a standing criminal protective order, a civil protection order, and a restraining order;
- Case disposition (sentenced, dismissed, nolle);
- Notice of probation violation and probation violation decision;
- Sentence reduction decision;
- Appeal filed and appeal decision;
- Case separated into 2 cases; and
- Case entered in error.

Notification of an offender's custody status include:

- Scheduled to be released from prison;
- Released from prison;
- Escaped from prison;
- Escaped and returned to prison;
- Released to the community;
- Transferred to a prison in another state;
- Parole hearing; and
- Released to parole.

What information do I need to register for notification?

To register, you will need to know the offender's first and last name, the inmate number (ID number), or the docket number (case number).

Do I have to register separately for criminal court case updates and changes to an offender's custody status?

Yes. Even if the offender is in prison and has a pending criminal court case, you still need to register separately for custody status and court case status notifications.

How do I register for notification?

- Call CT SAVIN at 1-877-846-3428 (TTY 1-866-847-1298);
- Call the OVS Helpline at 1-800-822-8428;
- Go to www.jud.ct.gov and click on the CT SAVIN button on the left side of the screen. This will take you to the CT SAVIN website. Follow the instructions;
- Download the VINELink app from the iTunes App Store or from Google Play. Follow the instructions.

You will need to create a 4-digit PIN to register for notifications. If you create an account, your PIN will automatically be added to all of your notification requests. You do not have to give personal information to create an account, but you will have to create a username and password. You will also be able to update or delete your registered notifications online or with the VINELink app.

If you decide not to create an account, you must enter a 4-digit PIN each time you register for a new notification request. You may use the same PIN number for all of your notification requests.

Can I choose how I am notified?

Yes. You can receive notification through the VINELink app, by phone, by email, or by text. You can also register multiple phone numbers and email addresses.

When will CT SAVIN notify me?

Notifications are made when CT SAVIN has a match to offender information.

Phone Notification

Phone notifications are sent every 30 minutes until the call has been received (for example you or your answering machine answers the call). Entering the correct 4-digit PIN, confirms that you received the message. If the correct 4-digit PIN is not entered, calls will be sent every 2 hours, (up to 48 hours) until you enter the correct PIN.

Text Notification

Text notifications are sent once, and you do not need to enter a PIN. Message and data rates may apply. This means that CT SAVIN will not charge you for the text, but you may be charged by your carrier.

Email Notification

Email notifications are sent once. The notifications will be sent from do-not-reply@globalnotifications.com. You may want to add this to your email address book. This should help prevent any email notifications from going to your junk or spam folders.

VINELink Notification

VINELink notifications are stored under the ALERTS icon in the app. You can also agree to receive push notifications, which is a pop-up message on your phone.

What if my contact information changes?

If your phone number or email changes, it is important that you call CT SAVIN at 1-877-846-3428 or the OVS Helpline at 1-800-822-8428 to update your contact information so you can continue to receive notifications.